

**Appendix C Hazard Mitigation Survey**

**Roanoke Valley-Alleghany Regional Commission**  
**Hazard Mitigation Plan**  
**Natural Hazards Survey**  
*General Public*

Thank you for taking time to answer this survey and participating in the Roanoke Valley-Alleghany Regional Commission's Hazard Mitigation Planning process. This survey is designed to help gauge household preparedness for disasters and knowledge of methods to reduce risk and loss from natural hazards. The information you provide will help improve public/private coordination of preparedness and risk reduction activities.

**1. What locality is the property located in?**

- Alleghany County
- Botetourt County
- Town of Buchanan
- Town of Clifton Forge
- City of Covington
- Craig County
- Town of Fincastle
- Town of Iron Gate
- Town of New Castle
- Roanoke County
- City of Roanoke
- City of Salem
- Town of Troutville
- Town of Vinton

**2. Type of property:**

- Residence
- Business
- Non-profit
- Government
- Institutional (education/religious)

**3. Do you own or rent the property?**

- Own       Rent

**4. In the past five years, which of the following natural disasters have impacted your property?**

- |  |                                    |  |
|--|------------------------------------|--|
| <input type="checkbox"/> Earthquake            | <input type="checkbox"/> Flood     | <input type="checkbox"/> Hurricane           |
| <input type="checkbox"/> Karst/Sinkhole        | <input type="checkbox"/> Landslide | <input type="checkbox"/> Straight Line Winds |
| <input type="checkbox"/> Tornado               | <input type="checkbox"/> Wildfire  | <input type="checkbox"/> Winter Storm        |
| <input type="checkbox"/> Other (specify) _____ | <input type="checkbox"/> None      |  |

**5. How concerned are you about the following disaster affecting your locality?**

	Extremely Concerned	Very Concerned	Somewhat Concerned	Not Concerned
Earthquake	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hurricane	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Karst/Sinkhole	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Landslide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Straight Line Winds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tornado	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wildfire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Winter Storm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**6. Have you ever received information about how to make your property safe from disasters?**

- Yes  No

**7. If yes, how recently?**

- Within the last six months  
 Between 6 and 12 months  
 Between 1 and 2 years  
 Between 2 and 5 years  
 5 years or more

**8. From whom did you receive the information? (check all that apply)**

- Local Government  VDEM  VA DCR  VA DEQ  
 FEMA  News media  Insurance agent  Utility company  
 American Red Cross  Other (specify) \_\_\_\_\_

**9. How do you, as a private property owner, prefer to receive information about how to prepare for natural disasters?**

- Newspapers  Television  Social Media  
 Radio  Mail  Apps  
 Internet  Fact Sheet/Brochure  Accessible Formats (braille, audio)  
 Chamber of Commerce  Public Workshop/class  Other \_\_\_\_\_

**10. What steps, if any, have you taken to prepare for a natural disaster? (Check all that apply)**

- Prepared a Disaster Supply Kit  
 Designated a place to meet following a disaster  
 Identified and discussed utility shutoffs  
 Stocked up on supplies such as food, batteries, medical, and water.  
 Wildfire Assessment of the property  
 Building Safety Improvements (elevating HVAC, tornado safe room, installed flood vents, etc.)  
 None

**11. The hazard mitigation plan should not stand alone but be implemented through other local government documents and actions. Which of the following are most important for this purpose? (Check all that apply)**

- Comprehensive Plan  Zoning Ordinance  Subdivision Ordinance  
 Capital Improvement Plan  Floodplain Ordinance  Additional Hazard Mapping  
 Stormwater Ordinance  Transportation Plans  Historic Preservation Ordinance  
 Economic Development Plans  Recreation Plans  Other: \_\_\_\_\_

**12. A number of community-wide activities can reduce the risk from natural hazards. How familiar are you of each of the following activities in your community?**

Prevention Activities (building codes, open space preservation, Stormwater management regulations)

- Very Familiar  Somewhat Familiar  Not Familiar

Property Protection (property acquisition, floodplain protection, house relocation, critical facilities protection)

- Very Familiar  Somewhat Familiar  Not Familiar

Natural Resource Protection (land acquisition, floodplain protection, watershed management)

- Very Familiar  Somewhat Familiar  Not Familiar

Structural Projects (berms, floodwalls, stormwater ponds, streambank modification, elevating buildings)

- Very Familiar  Somewhat Familiar  Not Familiar

Emergency Services (warning systems, evacuation planning, government staff personnel training)

- Very Familiar  Somewhat Familiar  Not Familiar

Public Education and Awareness (outreach projects, speaker series, social media, partnerships with civic groups)

- Very Familiar  Somewhat Familiar  Not Familiar

**13. Is your property located in the floodplain?**

- Yes  No  Don't know

**14. Does your property have flood insurance?**

- Yes  No  Don't know

**15. If not, what is the main reason for not having flood insurance?**

- |  |   |
|--|---|
| <input type="checkbox"/> Not located in the floodplain     | <input type="checkbox"/> Too expensive                            |
| <input type="checkbox"/> Not necessary                     | <input type="checkbox"/> Never considered it                      |
| <input type="checkbox"/> Deductibles too high/Not worth it | <input type="checkbox"/> Not familiar with it/don't know about it |
| <input type="checkbox"/> Other _____                       |   |

**16. Do you know if you receive a discount on your flood insurance for the local government's participation in the Community Rating System (CRS)? [only applies to property owners in Roanoke County, the City of Roanoke and Town of Vinton]**

- Yes  No

**17. Did you know that if the building is damaged, it has to be repaired based on the current building code?**

- Yes  No

**18. Did you consider the possible occurrence of a natural hazard when you bought your current property?**

- Yes  No

**19. Would you be willing to spend more money on a property that had features that made it more disaster resistant?**

- Yes  No

**20. How much more money are you willing to spend to better protect your family and property from natural disasters?**

- |  |   |
|--|---|
| <input type="checkbox"/> \$5,000 and above | <input type="checkbox"/> \$2500 to \$4999 |
| <input type="checkbox"/> \$1000 to \$2499  | <input type="checkbox"/> \$500 to \$999   |
| <input type="checkbox"/> \$100 to \$499    | <input type="checkbox"/> Less than \$100  |
| <input type="checkbox"/> None              | <input type="checkbox"/> Don't know       |

**21. Which of the following incentives would motivate you to take additional steps to better protect your property from natural disasters?**

- |  |  |
|--|--|
| <input type="checkbox"/> Insurance discount                | <input type="checkbox"/> Low interest rate loan        |
| <input type="checkbox"/> Lower new home construction costs | <input type="checkbox"/> Mortgage discount             |
| <input type="checkbox"/> Tax break or incentive            | <input type="checkbox"/> Increased safety of Occupants |
| <input type="checkbox"/> None                              | <input type="checkbox"/> Other (specify) _____         |

**22. Other Comments:**

*Thank you for providing this information.  
Please leave the survey with a RVARC staff member or mail to the address below.*

For more information about the Pre-Disaster Mitigation Plan or this survey, please contact Eddie Wells, Roanoke Valley-Alleghany Regional Commission, P.O. Box 2569, Roanoke, VA 24010, Phone: 540-343-4417 or visit [www.rvarc.org](http://www.rvarc.org).

**Roanoke Valley-Alleghany Regional Commission**  
**Hazard Mitigation Plan**  
**Natural Hazards Survey**  
*Local Government Staff*

Thank you for taking time to answer this survey and participating in the Roanoke Valley-Alleghany Regional Commission's Hazard Mitigation Planning process. This survey is designed to help gauge local government preparedness for disasters and knowledge of methods to reduce risk and loss from natural hazards. The information you provide will help improve public/private coordination of preparedness and risk reduction activities.

**1. Which locality do you work for?**

- Alleghany County
- Botetourt County
- Town of Buchanan
- Town of Clifton Forge
- City of Covington
- Craig County
- Town of Fincastle
- Town of Iron Gate
- Town of New Castle
- Roanoke County
- City of Roanoke
- City of Salem
- Town of Troutville
- Town of Vinton

**2. Which Department do you work for?**

- Administration
- Finance/Treasurer
- Water/Wastewater
- Stormwater
- Planning/Zoning
- Building Inspections
- Police Department
- Fire/Rescue Department
- Transportation
- Environmental
- Parks & Recreation
- School System
- Other (specify) \_\_\_\_\_

**3. In the past five years, which of the following natural disasters have impacted your locality?**

- Earthquake
- Flood
- Hurricane
- Karst/Sinkhole
- Landslide
- Straight Line Winds
- Tornado
- Wildfire
- Winter Storm
- Other (specify) \_\_\_\_\_
- None

**4. How concerned are you about the following disaster affecting your locality?**

	Extremely Concerned	Very Concerned	Somewhat Concerned	Not Concerned
Earthquake	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hurricane	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Karst/Sinkhole	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Landslide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Straight Line Winds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tornado	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wildfire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Winter Storm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**5. Have you ever received information about how to mitigate natural disasters?**

- Yes  No

**6. If yes, how recently?**

- Within the last six months
- Between 6 and 12 months
- Between 1 and 2 years
- Between 2 and 5 years
- 5 years or more

**7. From whom did you receive the information? (check all that apply)**

- Local Government
- FEMA
- American Red Cross
- VDEM
- News media
- Other (specify) \_\_\_\_\_
- VA DCR
- Insurance agent
- VA DEQ
- Utility company

**8. How do you, as a government employee, prefer to receive information about how to prepare for natural disasters?**

- Newspapers
- Radio
- Internet
- Chamber of Commerce
- Television
- Mail
- Fact Sheet/Brochure
- Public Workshop/class
- Social Media
- Apps
- Accessible Formats (braille, audio)
- Other \_\_\_\_\_

**9. The hazard mitigation plan should not stand alone but be implemented through other local government documents and actions. Which of the following are most important for this purpose? (Check all that apply)**

- Comprehensive Plan
- Capital Improvement Plan
- Stormwater Ordinance
- Economic Development Plans
- Zoning Ordinance
- Floodplain Ordinance
- Transportation Plans
- Recreation Plans
- Subdivision Ordinance
- Additional Hazard Mapping
- Historic Preservation Ordinance
- Other: \_\_\_\_\_

**10. A number of community-wide activities can reduce the risk from natural hazards. How familiar are you of each of the following activities in your community?**

Prevention Activities (building codes, open space preservation, Stormwater management regulations)

- Very Familiar
- Somewhat Familiar
- Not Familiar

Property Protection (property acquisition, floodplain protection, house relocation, critical facilities protection)

- Very Familiar
- Somewhat Familiar
- Not Familiar

Natural Resource Protection (land acquisition, floodplain protection, watershed management)

- Very Familiar
- Somewhat Familiar
- Not Familiar

Structural Projects (berms, floodwalls, stormwater ponds, streambank modification, elevating buildings)

- Very Familiar
- Somewhat Familiar
- Not Familiar

Emergency Services (warning systems, evacuation planning, government staff personnel training)

- Very Familiar
- Somewhat Familiar
- Not Familiar

Public Education and Awareness (outreach projects, speaker series, social media, partnerships with civic groups)

- Very Familiar
- Somewhat Familiar
- Not Familiar

**11. Does your locality participate in the National Flood Insurance Program (NFIP)?**

- Yes
- No
- Don't know

**12. If not, what is the main reason for not participating?**

- Not enough properties in the floodplain
- Not necessary
- Lack of staff/time
- Other \_\_\_\_\_
- Too expensive
- Never considered it
- Not familiar with it/don't know about it

**13. Does your locality participate in the Community Rating System (CRS)?**

- Yes
- No
- Don't know

**14. If not, what is the main reason for not participating?**

- Not enough properties in the floodplain
- Not necessary
- Lack of staff/time
- Other \_\_\_\_\_
- Too expensive
- Never considered it
- Not familiar with it/don't know about it

**15. Does your locality participate in any of the following disaster mitigation or preparedness programs?**

- Storm Ready
- FireWise USA
- Ready.gov
- Citizen Corps
- Virginia Floodplain Management Association
- Virginia Emergency Management Association
- Near Southwest Preparedness Alliance
- Local Emergency Planning Committee
- Other \_\_\_\_\_

**16. Which of the following incentives do you think would motivate owners in your locality to take additional steps to better protect their property from natural disasters?**

- Insurance discount
- Lower new home construction costs
- Tax break or incentive
- None
- Low interest rate loan
- Mortgage discount
- Increased safety of citizens
- Other (specify) \_\_\_\_\_

**17. Other Comments:**

*Thank you for providing this information.*

For more information about the Pre-Disaster Mitigation Plan or this survey, please contact Eddie Wells, Roanoke Valley-Alleghany Regional Commission, P.O. Box 2569, Roanoke, VA 24010, Phone: 540-343-4417 or visit [www.rvarc.org](http://www.rvarc.org).

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8/19/2018 11:45:00 PM

## Regional Commission Conducting Update On Hazard Mitigation Plan

ROANOKE — The Roanoke Valley-Alleghany Regional Commission is conducting a comprehensive update of the existing hazard mitigation plan to assure region-wide safety and adequate preparation for the protection of the life and property of the citizens of the region.

The proposed revision and update will assure that the changes in hazards and vulnerabilities within the region are identified and addressed by appropriate mitigation strategies.

The current plan will be updated by means of a comprehensive review, evaluation and revision of all plan sections including the planning process, capability assessment, Hazard Identification and Risk Assessment, vulnerability assessment, and the plan maintenance section.

The previous version of the hazard mitigation plan is available at <http://rvarc.org/community/hazard-mitigation/>

The plan will cover the counties of Alleghany, Botetourt, Craig, and Roanoke; cities of Covington, Roanoke and Salem; and the towns of Buchanan, Clifton Forge, Fincastle, Iron Gate, New Castle, Troutville and Vinton.

Other partners in the plan update include the Virginia Department of Emergency Management, FEMA, Virginia Department of Forestry, and National Weather Service.

According to Eddie Wells, director of Community Development, "This survey is designed to help gauge household preparedness for natural disasters and knowledge of methods to reduce risk and loss from natural hazards such as flooding, wildfires and tornados.

"The information you provide will help improve public/private coordination of preparedness and risk reduction activities," Wells added.

The hazard mitigation plan survey can be taken online at [surveymonkey](http://surveymonkey.com).

If you need additional accommodations to complete this hazard mitigation plan survey, contact Wells at [ewells@rvarc.org](mailto:ewells@rvarc.org) or (540)-343-4417.

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Posted on: August 17, 2018

### Roanoke Valley-Alleghany Regional Commission (RVARC) Update to Existing Hazard Mitigation Plan

The Roanoke Valley-Alleghany Regional Commission (RVARC) is conducting a comprehensive update of the existing hazard mitigation plan to assure region-wide safety and adequate preparation for the protection of the life and property of the citizens of the region. The proposed revision and update will assure that the changes in hazards and vulnerabilities within the region are identified and addressed by appropriate mitigation strategies. The current plan will be updated by means of a comprehensive review, evaluation and revision of all plan sections including the planning process, capability assessment, Hazard Identification and Risk Assessment, vulnerability assessment, and the plan maintenance section. The previous version of the plan is available at: <http://rvarc.org/community/hazard-mitigation/>



The plan will cover the counties of Alleghany, Botetourt, Craig, and Roanoke; cities of Covington, Roanoke and Salem; and the towns of Buchanan, Clifton Forge, Fincastle, Iron Gate, New Castle, Troutville and Vinton. Other partners in the plan update include the Virginia Department of Emergency Management, FEMA, Virginia Department of Forestry, and National Weather Service.

According to Eddie Wells, Director of Community Development, "This survey is designed to help gauge household preparedness for natural disasters and knowledge of methods to reduce risk and loss from natural hazards such as flooding, wildfires and tornados. The information you provide will help improve public/private coordination of preparedness and risk reduction activities."

The survey can be taken online at: <https://www.surveymonkey.com/r/Q7G5ZMC>  
If you need additional accommodations to complete this survey, please contact Eddie Wells at [ewells@rvarc.org](mailto:ewells@rvarc.org) or (540)-343-4417.

The Roanoke Valley-Alleghany Regional Commission (RVARC) is one of 21 regional planning agencies in the Commonwealth of Virginia. Member governments include the counties of Alleghany, Botetourt, Craig, Franklin and Roanoke; the cities of Covington, Roanoke, and Salem; and the towns of Clifton Forge, Rocky Mount and Vinton. The mission of the Regional Commission is to be a leader in driving collaboration and strategy within our communities on issues that are critical to the economic growth, quality of life, and the sustainability of this region.

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Posted on: August 17, 2018

Regional Commission Seeking Input on Regional Hazard Mitigation Plan

ROANOKE, VA, (8/17/2018) - The Roanoke Valley-Alleghany Regional Commission is conducting a comprehensive update of the existing hazard mitigation plan to assure region-wide safety and adequate preparation for the protection of the life and property of the citizens of the region. The proposed revision and update will assure that the changes in hazards and vulnerabilities within the region are identified and addressed by appropriate mitigation strategies. The current plan will be updated by means of a comprehensive review, evaluation and revision of all plan sections including the planning process, capability assessment, Hazard Identification and Risk Assessment, vulnerability assessment, and the plan maintenance section. The previous version of the plan is available at <http://rvarc.org/community/hazard-mitigation/>.



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According to Eddie Wells, Director of Community Development, "This survey is designed to help gauge household preparedness for natural disasters and knowledge of methods to reduce risk and loss from natural hazards such as flooding, wildfires and tornados. The information you provide will help improve public/private coordination of preparedness and risk reduction activities."

The survey can be taken online at <https://www.surveymonkey.com/r/Q7G5ZMC>.

If you need additional accommodations to complete this survey, please contact Eddie Wells at [ewells@rvarc.org](mailto:ewells@rvarc.org) or (540)-343-4417.



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September 6-7, 2018

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Roanoke County Treasurer's Office Closed September 6-7, 2018

Posted on: August 14, 2018

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Posted on: August 14, 2018

Notice About Real Estate Assessment Data

Posted on: August 14, 2018

Traffic Alert: Carriage Drive (Route 1323) Temporary Closure Beginning 8/8/18

Posted on: August 7, 2018

Traffic Alert: Crowell Gap Road (Route 657) Temporary Closure Beginning 8/6/18

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Roanoke Valley-Alleghany Regional Commission Seeking Input on Regional Hazard Mitigation Plan

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Roanoke County, Virginia

August 17 at 9:26 AM ·

Regional Commission Seeking Input on Regional Hazard Mitigation Plan

ROANOKE, VA, (8/17/2018) - The Roanoke Valley-Alleghany Regional Commission is conducting a...

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Sep 06

### Regional Commission Seeking Input on Regional Hazard Mitigation Plan

Posted on September 6, 2018 at 1:04 PM by Bailey DuBois



Flooded home in Roanoke County

The Roanoke Valley-Alleghany Regional Commission is conducting a comprehensive update of the existing hazard mitigation plan to assure region-wide safety and adequate preparation for the protection of the life and property of the citizens of the region. The proposed revision and update will assure that the changes in hazards and vulnerabilities within the region are identified and addressed by appropriate mitigation strategies.

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The survey can be [taken online](#).

If you need additional accommodations to complete this survey, please contact [Eddie Wells](#) (540)-343-4417.

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# TRANSPORTATION

*The Regional Commission provides long-range transportation planning for the Roanoke Valley and rural localities within our region. Regionally coordinated approaches to planning and developing our region's transportation infrastructure is central to the mobility of our citizens and supporting businesses that rely on logistics and supply chain management.*



## SERVING ITS MEMBER GOVERNMENTS FOR OVER 45 YEARS

### HAZARD MITIGATION PLAN UPDATE PUBLIC INPUT SURVEY

AUG 21, 2018

RVARC is conducting an update of the existing hazard mitigation plan to assure that the changes in hazards and vulnerabilities within the region are identified and addressed by appropriate mitigation strategies. The public input survey is designed to help gauge household preparedness for natural disasters and knowledge of methods to reduce risk and loss. The information you provide will help improve public/private coordination of preparedness and risk reduction activities.

The current plan will be updated by means of a comprehensive review, evaluation and revision of all plan sections including the planning process, capability assessment, Hazard Identification and Risk Assessment, vulnerability assessment, and the plan maintenance section. The previous version of the plan is available at <http://rvarc.org/community/hazard-mitigation/>

The plan will cover the counties of Alleghany, Botetourt, Craig, and Roanoke; cities of Covington, Roanoke and Salem; and the towns of Buchanan, Clifton Forge, Fincastle, Iron Gate, New Castle, Troutville and Vinton. Other partners in the plan update include the Virginia Department of Emergency Management, FEMA, Virginia Department of Forestry, and National Weather Service.

According to Eddie Wells, Director of Community Development, "This survey is designed to help gauge household preparedness for natural disasters and knowledge of methods to reduce risk and loss from natural hazards such as flooding, wildfires and tornados. The information you provide will help improve public/private coordination of preparedness and risk reduction activities."

The survey, which closes on September 30th, can be taken online at [surveymonkey.com/r/Q7G5ZMC](https://surveymonkey.com/r/Q7G5ZMC)

If you need additional accommodations to complete this survey, please contact Eddie Wells at [ewells@rvarc.org](mailto:ewells@rvarc.org) or (540)-343-4417.



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