



Blue Ridge Interagency Council on Homelessness

313 Luck Avenue, SW | Roanoke, Virginia 24016 | P: 540.343.4417 | F: 540.343.4416 |



Friday, February 14, 2020

1. Welcome and introductions – Matt Crookshank, CoC Chair
2. Approval of Meeting Notes – January 2020
3. ESG Presentations – ESG Applicants
4. ESG Funding Discussion - All
5. Roanoke City Schools Homeless Students Report – Malora Horn, RCPS
6. System Performance Report – Ben Bristoll, CHRC
7. Other Business
 - HUD Funding Announcement
 - Other Announcements
8. Adjourn

**The next regularly scheduled meeting of the BRICH will be
March 13, 2020**

*Serving the Cities of Covington, Roanoke and Salem and the Counties of Alleghany,
Botetourt, Craig, and Roanoke*

**www.rvarc.org/homelessness
www.endhomelessnessblueridge.org**



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Friday, January 10, 2020

ATTENDANCE	-	Amanda Sparks	P	Anne Marie Green	P	Joyce Earl	P	Kathleen Guilliams
P = Present	-	Angela Penn	-	Dani Poe	-	Jo Nelson	P	Jaime/Russell Clay
- = Absent	-	Annette Lewis	-	Dave Prosser	-	Judy Smith	-	Pamela Hall
	-	Lt. Jennings Tardy	-	David Bustamante	P	Judy Hough	P	Paula Prince
	P	Ben Bristoll	-	Dawn Riddle	-	Keith Holland	-	Sally Putnam
	P	Bill Duncan	-	Debbie Brown	P	Kristin Adkins	-	Sherry Stull
	-	Brian Geiser	-	Felicia Prescott	-	Leah Gibson	-	Sheryl Walters
	-	Bruce Phipps	P	Hope Browning	-	Lee Clark	P	Tanyia Jones
	P	Bryan Hill	P	Isabel Thornton	P	Leslie Leedy	P	Jensen Mellnick
	P	Carla Wallace	-	Jim Weber	-	Malora Horn		
	P	Chelsea Pardue	-	John Garland	P	Matt Crookshank		
GUESTS	P	Helen Ferguson, Rescue Mission						
	P	Brittany Huffer						

- Welcome and Introductions – Paula Prince, BRICH Chair**
 - Introductions by those in attendance. Minutes from the CoC meeting were distributed with the agenda packet.
- Approval of Meeting Notes – November 2019**
 - November meeting notes were distributed and there were no changes noted. Paula Prince motioned to approve the November 2019 minutes. Those present voted unanimously to approve.
- Update from the Salvation Army – Captain Russell Clay, Salvation Army**
 - The Turning Point is looking for a new director; Jamie Clay will temporarily be managing the operations.
 - Turning Point currently has 6 adults and 10 children staying at the shelter.
 - A three-bedroom home provides residence for graduates of the Pathways of Hope program. Female participants are required to be a single parent who are in a domestic violence situation and have children.
 - Pathways of Hope will work with the family to transition them back into the community and see that they get needed services. While in the program, the family must demonstrate their ability to save money towards their goals and become self-sufficient.

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- **Referrals to 2-1-1 from City Signage – Paula Prince, BRICH Chair**
 - Rob Morrow, Director of 2-1-1 VIRGINIA, provided a report on the calls received regarding the new Roanoke City 2-1-1 VIRGINIA signs. The report was shared with those present.
 - A hard copy of the report will be distributed with the meeting notes.
 - Drivers who pass the signs may have other needs and still call 2-1-1 VIRGINIA for information. The signs are getting noticed.
 - Matt Crookshank stated that “panhandling” for income is not currently on the PIT survey.

- **Roanoke City Schools – Homeless Student Report – Malora Horn**
 - There was no report available.

- **System Performance Report – Ben Bristoll**
The December performance report was distributed.

	<u>YTD 2019</u>	<u>YTD 2020</u>
Avg length of stay	56 days	56 days
Total Sheltered Homeless Persons	921	808
First-Time Homelessness Persons who entered ES, SH, or TH during the period	948	824
Persons who exited program(s) Exited to Permanent Housing	697 91	630 72
Persons prevented from becoming Homeless through financial assistance	438	483
Persons placed in permanent housing Through Rapid Rehousing programs	131	117
Persons provided permanent Supportive housing services	215	190
Single-Day count of homeless school- Aged children	Dec 31 25	Dec 31 17

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- **Winter PIT – January 22, 2020**
 - Radford/Carilion Physician Assistant students will be assisting the street teams.
- **Other Business**
 - Tanyia Jones hopes to receive five new HUD-VASH vouchers very soon.
 - Ben Bristoll noted that new HUD assessment changes will be added to our current process beginning February 1. One change is on dietary needs of clients.
 - All BRICH members should plan on attending the February 14th meeting. ESG grant applications will be reviewed at that meeting, with funding recommendations needed to be provided to Roanoke City by March 9.
 - Tanyia Jones asked if anyone monitors the mortality rate of the homeless. Discussion was held on ways to count the homeless persons who die during the year. HMIS has an option under EXIT DESTINATION to mark “Deceased” as “Reason for Leaving” the project. Ben will research to determine report options.
- **Adjourn - The next meeting of the BRICH will be February 14, 2020.**

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Blue Ridge Continuum of Care

Meeting Minutes

Tuesday, January 21, 2020

ATTENDANCE	P	Aaron Fallon	P	Helen Ferguson	P	Kristi Cales
P = Present	-	Ashley Frankie	P	Hope Browning	P	Leslie Leedy
- = Absent	-	Alyce Dantzler	-	Jeanne McCormack	-	Leyna Hansley
	-	Amanda Sparks	-	Jo Nelson	P	Matt Crookshank
	-	Anne Marie Green	-	Kim Gembala	P	Marie Muddiman
	-	Bill Duncan	-	Karen Mason	-	Melissa Gish
	P	Ben Bristoll	-	Karen Michalski-Karney	-	Sabrina Cowan
	P	Brittany Huffer	-	Kathleen Williams	-	Susan Trout
	-	Cheryl Likens	-	Katie Kennedy	P	Tanyia Jones
	-	Elizabeth Pentecost	-	Keith Holland	-	Tasha Evans
	P	Dee Dee Ferris	-	Kelli Mundy	P	Kimberly Carroll
	-	Geralynn Trelue	-	Kristin Moses	P	Carmen Landis
GUESTS	P	Anne Lemon, TAP				

- **Welcome and Introductions – Matt Crookshank**

- Matt Crookshank opened the meeting at 9:00 a.m. Introductions were made by those present.

- **System Performance Report – Ben Bristoll**

The December performance report was distributed.

	<u>YTD 2019</u>	<u>YTD 2020</u>
Avg length of stay	56 days	56 days
Total Sheltered Homeless Persons	921	808
First-Time Homelessness Persons who entered ES, SH, TH during the period	398	343
Persons who exited program(s)	697	630
Exited to Permanent Housing	91	72
Persons prevented from becoming Homeless through financial assistance	438	483
Persons placed in permanent housing Through Rapid Rehousing programs	131	117
Persons provided permanent Supportive housing services	215	190
Single-Day count of homeless school- Aged children	Dec 31 25	Dec 31 17



Blue Ridge Continuum of Care

Meeting Minutes

- **TAP SSVF Letter of Support – Anne Lemon**

- TAP requests a letter from the CoC in support of renewal funding for its Supportive Services for Veteran Families (SSVF) grant. SSVF provides homelessness prevention and rapid re-housing services for veterans and their families to stabilize in permanent housing.
- A summary of the program's outcomes were submitted to the committee for review. In 2019, SSVF served 140 veteran households through RRH. Homeless Prevention households exited 19 of the 21 enrolled to permanent housing destinations.
- Marie Muddiman motioned to provide TAP with a letter of support for the SSVF grant. Helen Ferguson second the motion. Those present voted unanimously to provide the letter of support.

- **PIT Survey and Process Review – Matt Crookshank/Ben Bristoll**

- The PIT Survey was distributed to those present. There will be a new questions asked this year of why individuals came to our region if they came from areas outside of our CoC.
- The survey will be implemented in HMIS again this year for use with shelter guests. Street teams will again use paper copies for surveying individuals staying outside.
- Ben Bristoll demonstrated how to access the survey in HMIS. It is very important to enter the current survey date.
- The Winter PIT Count date is January 22, 2020. The street count will be conducted on the morning of January 23rd.

- **HMIS Committee Update – Ben Bristoll**

- The Data Quality Committee will meet again on 1/29/20 from 1-2pm.
- The primary work item of the committee is to revise the Coordinated Entry System data entry process so it meets recent HUD mandates.
- Eviction has been removed as primary reason for homelessness.
- Ben Bristoll reviewed changes made to the HUD Entry Assessment that incorporates the 2020 data standard changes. This new assessment will go "live" for all programs on February 1.

- **Other Announcements**

- All projects for HUD Tier 1 funding were awarded. PSH projects received a 4% increase.
- HUD Tier 2 funding awards have not been announced.
- Family Promise is at full capacity and has a waiting list.
- The VA will have 5 new HUD vouchers soon. They are working with the Housing Authority to transfer some vouchers to regular Housing Choice vouchers which will open up opportunities for other homeless veterans in HUD-VASH.



Blue Ridge Continuum of Care

Meeting Minutes

The next meeting of the CoC will be February 18, 2019.

Report from 2-1-1 VIRGINIA Director, Rob Morrow, on referrals from City of Roanoke signage

I did a deeper pull from 8/1/19 to present looking for local calls with either Billboard as the referral source or the words median and/or sign. Here's what we got:

10/08/2019	Billboard	24016-	Roanoke City	Bradley Clinic/ New Horizon/ emergency appointment/ uninsured/ works part time/ nos. to apply for Medicaid/ prescriptions/diabetic/ fellow employee caller's phone no.
09/14/2019	Billboard	24017-	Roanoke City	Caller reported someone standing near one of new signs directing people to call 211 for help
09/16/2019	Billboard	24073-	Montgomery County	Electric/Water/Disconnect notices
11/20/2019	Billboard	24017-	Roanoke City	Food pantries/Receive Medicaid/ needs to reapply for SNAP/no minors
10/11/2019	Billboard	24017-	Roanoke City	Homeless/ calling for a friend who has mental health issues/ homeless for three months/ Does not receive SNAP/
08/12/2019	Billboard	24013-	Roanoke City	Legal assistance/no minor children/she hung up before I could give her the agencies
08/30/2019	Billboard	24012-	Roanoke City	Median sign/Male Caller saw a man approaching cars begging at the 211 on Franklin and Elm and wanted us to send someone to help him/advised he could contact non-emergency police/caller wanted to be anonymous
11/27/2019	Billboard	24019-	Roanoke County	police/Roanoke City/ wanting to report beggar beside sign stating to call 211 for assistance for services needed
08/01/2019	Billboard	24019-	Roanoke County	rental assistance/ 1st months' rent or deposit
09/21/2019	Billboard	24017-	Roanoke City	Rental deposit/minor children
08/27/2019	Billboard	24012-	Roanoke City	Roanoke/Law Enforcement/saw man standing in median beside 211 sign/man seemed out of it and she wants to report he may need help
10/02/2019	Billboard	24017-	Roanoke City	Roanoke/median signs/wants to report one sign has been removed at Valley View/called Police Dept. and was referred to Dept. of Streets and Traffic 540-853-2676
12/03/2019	Billboard	24018-	Roanoke County	Shelter/Concerned citizen calling for him/Panhandling on median strip/Using bathroom in public places/Will get him to call 211 for himself.

We are using "Billboard" to tag the calls, so I can't guarantee that all of these are from the signs unless it specifically cites the signs.