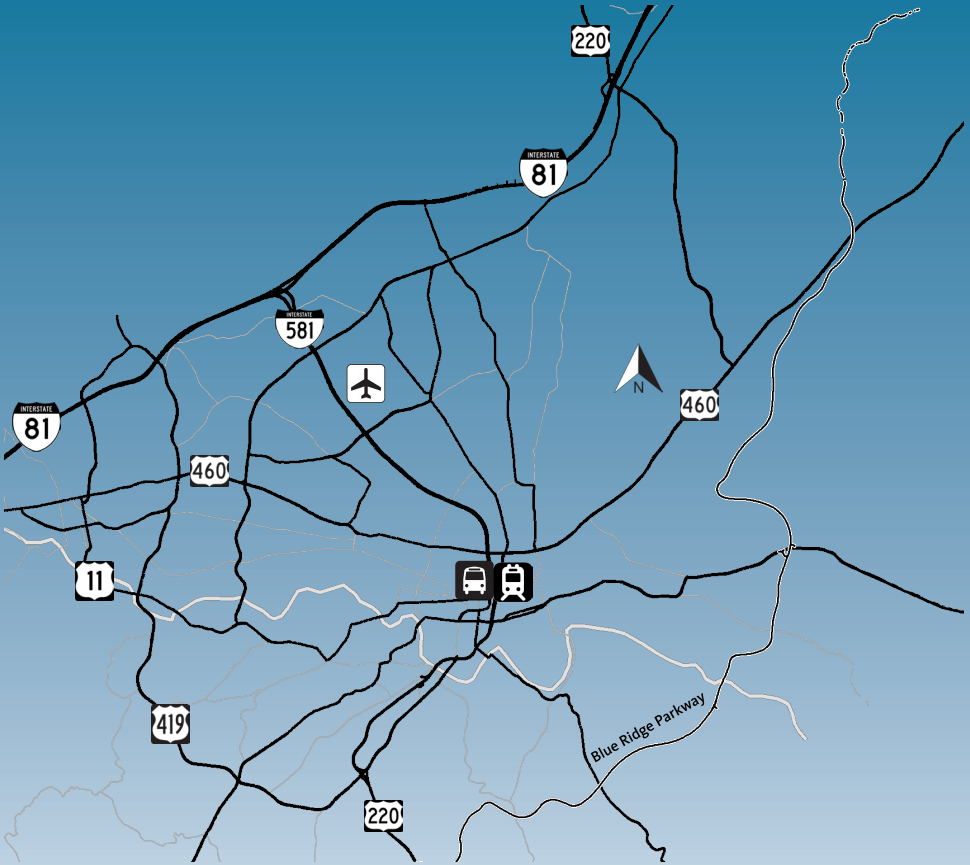
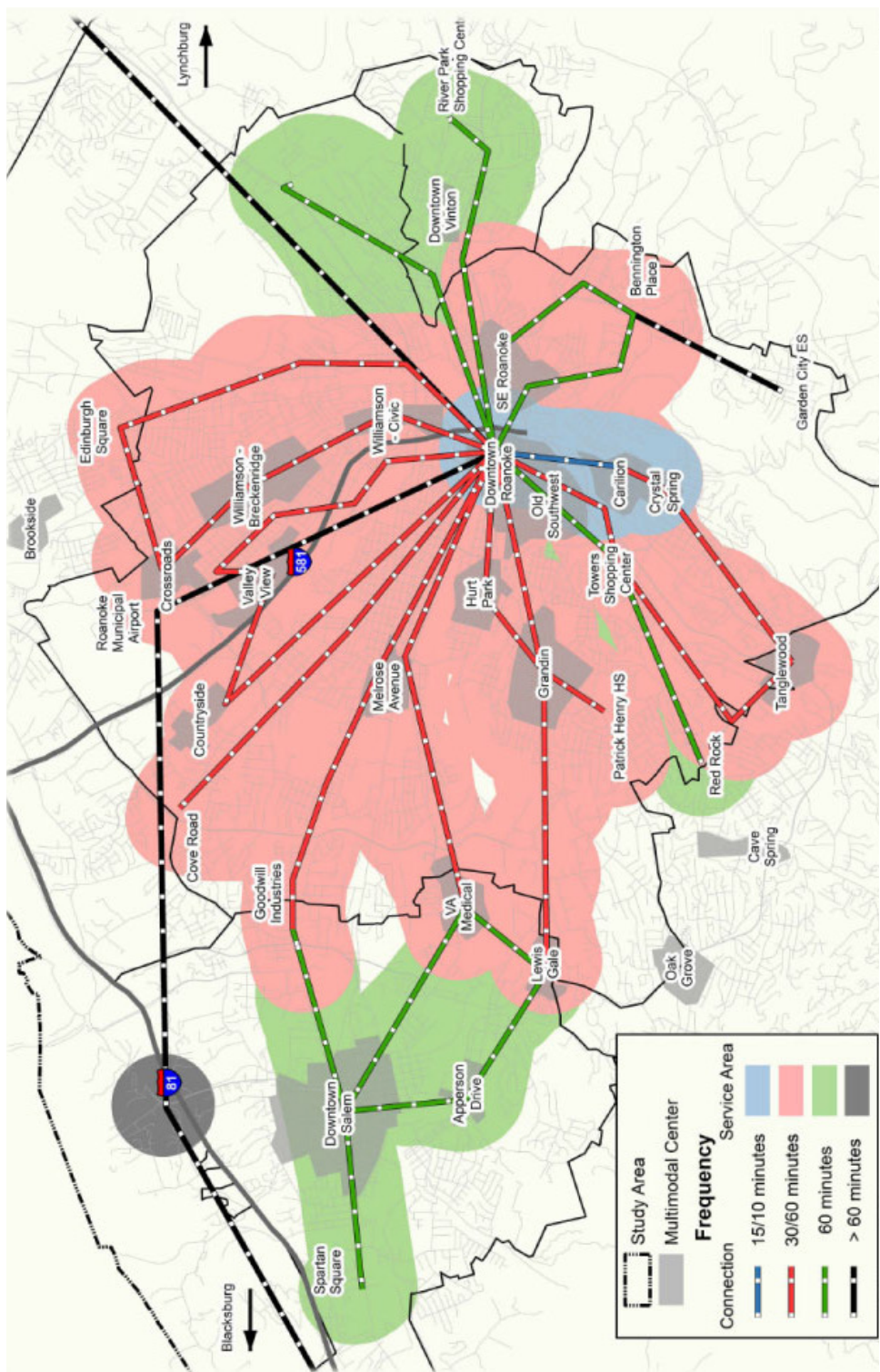




# GUIDE TO GETTING AROUND ROANOKE VALLEY





# GETTING AROUND ROANOKE

There are many ways to get around the Roanoke Valley without a car. This guide explores independent transportation options including buses and trolleys, transportation for people with disabilities, taxis, rideshare (Uber & Lyft), bikeshare (Zagster), rental bikes, and rental cars. Intercity bus, passenger rail, and air passenger services provide longer distance options.

Need more information on getting around without a car? RIDE Solutions can help you with commuting options to access work and school, such as carpooling and vanpooling, biking, public transit, walking, and guaranteed ride home services.



**RIDESolutions**  
Connecting the Region's Commuters

[www.ridesolutions.org](http://www.ridesolutions.org) (540)342-9393 [info@ridesolutions.org](mailto:info@ridesolutions.org)

## **LOCAL PUBLIC TRANSPORTATION**

### **VALLEY METRO**

[www.valleymetro.com](http://www.valleymetro.com)

540-982-2222

#### **Fixed Routes:**

Service Area: Fixed-route bus service in the City of Roanoke, Salem, Vinton, and Roanoke County.

Regular buses: Leave Downtown Roanoke at 15 minutes past the hour from 6:15 am – 8:15 pm Mon. – Sat.

Peak buses: Leave Downtown Roanoke at 45 minutes past the hour from 6:45 am – 8:45 am and 3:45 pm – 5:45 pm Mon. – Fri.

Fare: \$1.75/\$0.85 seniors, disabled, and students (11-18). 10 and under ride free with an adult. Transfers are free.



#### **Star Line Trolley**

Free service between Downtown Roanoke and Carilion Roanoke Memorial Hospital.

Every 15 minutes: 7 am - 10 am and 2 pm - 7 pm Mon. - Fri.

Every 10 minutes: 10 am - 2 pm Mon. – Fri.

## **ELDERLY AND DISABLED SERVICES**

**STAR** Operated by RADAR  
[www.valleymetro.com/star.html](http://www.valleymetro.com/star.html)



Specialized Transit Arranged Rides (STAR) is a Valley Metro transportation service for people with disabilities unable to use the fixed-route bus system. Riders must be certified in advance by Valley Metro. Reservations for STAR must be made at least 24 hours in advance of the actual trip.

<u>Become a certified rider:</u>	540-982-2222
<u>Schedule a ride:</u>	540-343-1721 ext. 3
<u>Service Area:</u>	3/4 mile around Valley Metro bus routes.
<u>Service Times:</u>	Mon. - Sat. 5:45 am - 8:45 pm
<u>Fare:</u>	\$3.50

**CORTRAN** Operated by RADAR [www.radartransit.org/cortran](http://www.radartransit.org/cortran)

County of Roanoke Transportation (CORTRAN) is a transportation service for Roanoke County residents who have disabilities or who are 60 years of age and over. Riders must be certified in advance by Roanoke County. Reservations for CORTRAN must be made at least 24 hours in advance of the actual trip.

<u>Schedule a ride:</u>	540-343-1721 Ext. 4
<u>Service Area:</u>	Roanoke County, Town of Vinton, City of Salem, City of Roanoke
<u>Service Times:</u>	Mon. - Fri., 7:00 am to 6:00 pm
<u>Fare:</u>	\$4.00

**Local Office on Aging**  
540-345-0451



The Local Office on Aging operates two programs, Vital Services Transportation and Assisted Transportation.

Service Area: Roanoke County, City of Roanoke, Salem, and Vinton.

Eligible Riders:

*Vital Services Transportation:* For riders 60+, unable to drive a car or do not own a vehicle, and income less than 150% of the Federal Poverty Level.

*Assisted Transportation:* For riders 60+ who need to be accompanied to medical appointments.

**LogistiCare**

866-386-8331

**LogistiCare**

Non-emergency medical transportation for Medicaid recipients. reservations 48 hours before the medical appointment. Wheelchair services available.

**InnovAge PACE Virginia**

844-704-9613

**innovAge**<sup>®</sup>  
Life on Your Terms

Transportation for medical needs.

Eligible Riders: 55+, eligible for nursing facility level of care, and able to live safely at home and in the community with support.

**Botetourt Senior Citizen Van Transportation**

540-589-4097

Eligible Riders: Botetourt County residents with a disability or age 55+ years.

Service Times: Mon. - Fri., 8:30 am—5:00 pm

Fare: \$6/\$12 for wheelchair lift

## **TAXIS, RIDESHARE, AND OTHER SERVICES**

### **Taxis**

<u>B Early:</u>	540-389-3222	24/7 Service
<u>City Cab:</u>	540-815-5050	24/7 Service
<u>Reid Taxi:</u>	540-389-5555	24/7 Service
<u>Yellow Cab:</u>	540-345-7711	24/7 Service

Yellow Cab offers wheelchair equipped vans with 24-hour prior notice. One-way fare in the van is \$45.

### **Rideshare**

Rideshare services are similar to taxis but rely on reservations through smartphones and online payment. It is possible to use it without a smartphone or mobile device by requesting a ride on your computer. Both Uber and Lyft operate in the Roanoke area.

1. Download the Uber or Lyft app to your phone or visit the website and create an account.
2. Enter your credit or debit card information or connect your bank account.
3. When you need a ride, use the app to request a ride.

### **Transporting You and Your Vehicle**

Big Lick Boomerang offers transportation solutions for you and your vehicle if you find yourself separated from your vehicle or unable to drive home.

Call 540-761-4611, or visit [www.biglickboomerang.com](http://www.biglickboomerang.com).

### **Bikeshare**

[www.zagster.com/RIDESolutions](http://www.zagster.com/RIDESolutions)



RIDE Solutions operates Zagster Bikeshare in the Roanoke region. Bikeshare offers station-based, short term rentals for transportation or recreation. Bicycles can be checked out at one station and returned to the same or a different station in the network. Station locations and bicycle availability can be seen on the website or by downloading the Zagster app to a smartphone or mobile device. Access bicycles through a smartphone or by SMS messaging after setting up an account.

## Vehicle Rental Services

Many people with disabilities are capable of driving but require Adaptive Control Devices such as hand controls, spinner knobs, left pedal accelerators, etc. All rental agencies can provide vehicles equipped with Adaptive Control Devices with advance notice:

<u>Agency</u>	<u>Advance Notice Needed</u>
Alamo/National:	3 weeks
Avis/Budget:	1 week
Enterprise:	3 days
Hertz:	2 days

Enterprise and Mobility Plus offer wheelchair accessible vans.

Enterprise: [www.enterprise.com](http://www.enterprise.com), 6 locations in the region

Mobility Plus: [www.mobilityplus.net](http://www.mobilityplus.net)

763 Union Street, Salem

540-389-3400 or 1-800-448-8434

Mobility Plus has one wheelchair accessible van with side entry ramp, \$90/day, with a 2-day minimum on weekends.

*There is no minimum notice but reserve early because it is in high demand.*

## **INTERCITY & REGIONAL BUS SERVICES**

Valley Metro's Smart Way bus travels between Roanoke and Blacksburg. Greyhound passes through Roanoke on its way between Nashville and Richmond.

**Smart Way**                      [www.smartwaybus.com](http://www.smartwaybus.com)      540-982-2222

The Smart Way Bus and the Smart Way Express provide service between Roanoke and Blacksburg with transfers to Amtrak, Greyhound, Virginia Breeze, Blacksburg Transit, Radford Transit, and Valley Metro.



### Service Stops:

<b>Smart Way Bus</b>	<b>Smart Way Express</b>
VT Carilion Research Institute	
Campbell Court	
Hotel Roanoke / Higher Ed Center	
Airport	
Exit 140 Park and Ride	
Exit 118 Park and Ride	
Laurel Street	Research Building #26
VT Corporate Research Center	Integrated Life Sciences Building
VT Squires Student Center	Life Sciences
Blacksburg Municipal	Goodwin Circle

**Greyhound Bus Lines**                      [www.greyhound.com](http://www.greyhound.com)      540-343-5436

Departs from:      Campbell Court Transportation Center,  
26 Salem Ave SW, Roanoke VA 24011

Route:                      Roanoke is on the Greyhound #144 route which operates between Nashville and Richmond.



#### **Toward Nashville**

12:25 am  
9:55 am  
4:35 pm

#### **Toward Richmond**

1:55 am  
6:00 am  
2:05 pm



# **RAIL PASSENGER SERVICES**

**Amtrak**

www.amtrak.com 800-872-7245



The Northeast Regional provides daily service connecting Roanoke, Washington D.C., Philadelphia, New York, Boston and many other stops in between.

Departure times: 6:19 am - Downtown Roanoke  
(*Mon. – Fri.*)

8:40 am - Downtown Roanoke  
(*Sat. - Sun.*)

Arrival Times: 9:55 pm - Downtown Roanoke  
(*Mon. – Fri.*)

9:33 pm - Downtown Roanoke  
(*Sat.*)

9:48 pm - Downtown Roanoke  
(*Sun.*)



## Aproximate Travel Times to Major Cities:

Washington DC	5 hours
Philadelphia	8 hours
New York	9 hours
New Haven	11 hours
Boston	14 hours

# **AIR PASSENGER SERVICES**

## **Roanoke-Blacksburg Regional Airport (ROA)**

www.FlyROA.com

540-362-1999



### Airline Destinations

<u>Allegiant Air:</u>	Orlando/Sanford (SFB) St. Petersburg/Clearwater (PIE)
<u>Delta:</u>	Atlanta (ATL)
<u>United:</u>	Washington/Dulles (IAD) Chicago/O'Hare (ORD)
<u>American:</u>	Charlotte (CLT) Philadelphia (PHL) New York - LaGuardia (LGA)

## **Roanoke Airport Transportation Service**

www.roanokeats.com

540-345-7710

Roanoke Airport Transportation Service provides transportation to and from the Roanoke-Blacksburg Regional Airport. Services may be contracted from their booth in the ground transportation area of the airport or by telephone and may be scheduled in advance of the trip.





People who are hearing impaired may call  
Virginia Relay at 711 to contact agencies  
directly for more information and to make reservations.

**We Wish You Safe Travels**



Roanoke Valley-Alleghany

**REGIONAL**  
**commission**

Roanoke Valley-Alleghany Regional Commission  
313 Luck Avenue, SW Roanoke, VA 24016  
(540) 343-4417  
[www.rvarc.org](http://www.rvarc.org)